

**BEFORE THE FORUM  
FOR REDRESSAL OF CONSUMER GRIEVANCES  
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 28<sup>th</sup> day of July' 2023  
C.G.No.04/2023-24/Kadapa Circle**

*Present*

**Sri. K. Ramamohan Rao**

**Chairperson (FAC) &  
Member (Finance)**

**Sri. S.L. Anjani Kumar**

**Member (Technical)**

**Smt.G. Eswaramma**

**Independent Member**

*Between*

C.V.Suresh,  
D.No.7-26,  
Opp.M.R.O. Office,  
T.B.Road,  
Proddatur,  
Kadapa Dt.

Complainant

*AND*

1. Assistant Accounts Officer/ERO/Proddatur
2. Deputy Executive Engineer/O/ Proddatur
3. Executive Engineer/O/Proddatur

Respondents

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**ORDER**

1. The complainant submitted a representation during Vidhyuth Adalath conducted on 13.6.2023 at Proddatur stating that he is having service vide SC No.2223201083007. The department levied huge amount of CC bill for the month of 6/2023. On 9.5.2023 the department changed his meter, the complainant assessed the CC bill for the period from 09.05.2023 to 03.06.2023 for the utilized units amounting to Rs.980/-. Hence requested to revise the CC bill.
2. The case was registered as C.G.No.04/2023-24/Kadapa Circle and sent notice to Respondents for written submissions.
3. Joint written submission submitted by the respondents stating that the complainant utilizing power supply for Non-Domestic purpose with SC No.2223201083007 Cat- II, North Section, Proddatur.

**DESPATCHED**  
DATE 28/7

*o/c*

The AEE/O/North/Proddatur has recommended for revision of bill issued for the month of 06/2023 and addressed to AAO/ERO/Proddatur on 12.6.2023 with a remark that "it is observed that the CC bill was issued on 3.6.2023 for final reading "2532", the meter was replaced on 09.05.2023 due to the reason IRDA Not SCAN". The average consumption taken for "476" units. Actually the consumer was not utilizing supply since 07/2022 and requested to revise the CC bill issued for 06/2023 and the remaining excess units are to be withdrawn.

Based on the inspection report of the respondents the actual connected load of the service has been taken as 280 watts and arrived average units 67.20 per month. The bill was revised for the month of 6/2023 for which bill was issued as per the arrived average units of 67.20 units and withdrawn an amount of Rs.4,166/-, against the total bill issued for an amount of Rs.5,638/- vide RJ No.17/06-2023. After withdrawal of excess amount the consumer has paid Rs.1,472/- vide online PR No.HGA9P060870612004283 Dated:21.06.2023.

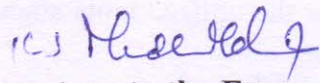
4. When the staff of this Forum contacted the Complainant over phone @ 12.20P.M. on 4.7.2023 to enquire about the case, the complainant Mr.C.V.Suresh has expressed his satisfaction and requested to close the case.
5. In as much as the grievance of the complainant is resolved by the respondents, the complaint is disposed off in favor of the complainant.

Sd/-  
Member (Technical)

Sd/-  
Independent Member

Sd/-  
Chairperson (FAC)

**Forwarded By Order**

  
**Secretary to the Forum**

**This order is passed on this, the day of 28<sup>th</sup> July' 2023**

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/  
APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri  
Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri  
Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red  
Hills, Lakdikapool, Hyderabad- 500 004.